

Our Ref: 18800

8 April 2016

Re: Request for information under the Freedom of Information Act 2000

Your request for information which was received on 9 March 2016 has been considered.

Please find our response below.

Request:

With regard to bathroom adaptations can you please supply a list of contractors who do work on behalf of Housing Grants department for DFG (disabled facility grants)? I would also like to ask for the schedule of rates, and if any manufacturers are specified.

With regard to the public sector can you please also confirm how materials for adapted bathrooms are supplied and if there are any specifications by product/manufacturer or performance.

Response:

Attached is a list of contractors used by the Home Improvement Agency (HIA) for Disabled Facilities Grants adaptations. Please note we have removed the names of sole traders.

The HIA do not use a schedule of rates. Every DFG grant is tendered by a minimum of three contractors and the most competitive is chosen. (In the event that a price is considered excessive the grant amount will be reduced accordingly by the surveyor).

No specific manufacturers are chosen.

All material supplied for bathrooms are chosen by the contractor in accordance with the HIA surveyors schedule of works. Because DFGs are tailored to individual requirements no product or manufacturer are specified each time.

Please see Appendix 1 for the detailed legal reasoning behind the decision not to provide the names of the sole traders.

Kind regards

Data Protection and Information Officer

www.richmond.gov.uk London Borough of Richmond upon Thames Civic Centre, 44 York Street, Twickenham TW1 3BZ Tel 020 8891 1411 Fax 020 8891 7703



Appendix 1

The names of the sole traders have been withheld as the release of this information would constitute the disclosure of personal data about the individuals that could be used to identify them.

The data subjects have not consented to the disclosure nor would they have any reasonable expectation that this information would be disclosed to the general public.

Specifically in terms of the provisions of the Freedom of Information Act 2000 it is exempt under Section 40(2) as "personal data other than that of the requestor"

The definition of personal data is set out in section 1 of the Act and provides:

• personal data" means data which relate to a living individual who can be identified—

(a) from those data, or

(b) from those data and other information which is in the possession of, or is likely to come into the possession of, the data controller,

and includes any expression of opinion about the individual and any indication of the intentions of the data controller or any other person in respect of the individual;

In coming to this decision, I took into consideration the Data Protection Act 1998 principles.

Such information should only be processed for specified, lawful and compatible purposes and I do not consider this to be a compatible purpose [Principle 2].

Furthermore such information should be processed in accordance with the rights of the data subject who would have a legitimate expectation that the information would not be disclosed to members of the public [Principle 6].

I consider that the disclosure of this information to members of the public could cause damage or distress to the data subject. I have given regard to condition 6 of Schedule of 2 of the DPA which provides:

6 (1) the processing is necessary for the purposes of legitimate interests pursued by the data controller or by the third party or parties to whom the data are disclosed, except where the processing is unwarranted in any particular case by reason of prejudice to the rights and freedoms or legitimate interests of the data subject.

In reaching a view I have taken account of the individual's reasonable expectations of what would happen to their personal data and whether disclosure would be incompatible with the purposes for which it was obtained and whether disclosure would cause any unnecessary or unjustified damage to the individual.

In this particular case the data subjects would not have any reasonable expectation that the details would be made public.

I have concluded that it is neither in accordance with the Data Protection Act 1998 principles nor in the public interest to release this information.

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In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice.

You have the right of appeal against the decision. If you wish to appeal please set out in writing your grounds of appeal and send to:

Corporate Complaints and Access to Information Manager Community Engagement & Accountability Team Adult and Community Services 3rd Floor Civic Centre 44 York Street Twickenham TW1 3BZ

E-mail: foi@richmond.gov.uk

If you are dissatisfied with the outcome of the internal appeal you may appeal further to the information Commissioner's Office at:

Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

fax: 01625 524 510 DX 20819

www.ico.gov.uk

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